



INCIDENT RESPONSE RETAINER

Benefits

- ▶ Secure availability of a qualified Incident Response Team
- ▶ Contain information security events quickly
- ▶ Reallocate pre-purchased hours for other Layer 8 Security services to improve your information security resiliency

Know Who Your First Responders Are Before Trouble Hits

No matter how well protected a network is today; eventually there will be an incident that your team is not prepared to handle. Layer 8 Security's Incident Response (IR) Retainer allows organizations to secure the availability of our experts who can quickly recognize and contain the threat. We work with you to determine the cause of the breach, identify the targeted systems or data, and use the details of the attack to help the organization recover and move the environment into a state of prevention, protecting the network from similar future attacks. By having this understanding in place the organization can eliminate costly delays in the event of an incident.

Service Overview

Once notified, Layer 8 Security will have an IR consultant at the applicable facility within the agreed upon reaction time. Our experts will work to contain and remediate the incident.

Layer 8 Security offers two levels of retainer:

▶ Tier 1: Zero Dollar Up-Front Retainer

This retainer is a contractual agreement guaranteeing an hourly rate prior to any incidents occurring. This allows IR activities to begin unhindered and charges are only occurred after engaging Layer 8 Security in response to the incident. You incur no legal obligation by executing this retainer.

Zero Dollar Retainer	Predetermined Rate	Requirements
Pay Nothing Up Front	\$400 per hour vs. Full IR rate ~ \$500 per hour	Signed Agreement

▶ Tier 2: Retainer with Prepaid Hours and Service Level Agreement

A prepaid retainer guarantees the fastest response times from our team under a guaranteed service level commitment. Includes an Incident Readiness Assessment to help assess your ability to identify, respond, and recover from an incident. *If this option is selected follow up documentation will be provided by Layer 8 Security.*

Paid Retainer	Predetermined Rate	Includes
\$10,000	\$350 per hour – Applied Against Retainer	<ul style="list-style-type: none"> • Forensics Specialist on-site or network within 12 hours • Incident Readiness Assessment • Hours can be reallocated for additional services: Cyber Hygiene or Phishing Training • Unused hours roll over annually

Call or email in the event of a security incident, data breach, or a suspected breach:

Phone:
610-766-7312

Email:
support@layer8security.com

Company Name _____	Layer 8 Security Signatory
Signature _____	Signature _____
Date: _____	Date: _____